#### **Customer data management**

Written by Administrator Sunday, 02 October 2022 07:23 - Last Updated Sunday, 02 October 2022 07:30

# **Planning & Audit**

Provide an audit report on how data is being collected through tags, pixels, forms, routers, etc. Detail data planning on how to most efficient data collection, storage, analysis on insight of Customer Portrait and Customer Journey, and activation plan through media campaign.

### **Data Collection**

Online anonymous data: Cookie, MAID

Declared data: Name, email, phone Offline location data: Device ID

## **Data Insight**

Customer Profile (Default & Customized Personal): Demographic, Geographic, Device & Interest/Behavior, Income

### **Data Activation**

Select the desire set of data insight to activate personalize message on multi-channels